

# Foundations of the Scaled Agile Framework®

A Leadership Guide to Building the  
Lean|Agile Enterprise

Presented by:  
**Felix Rüssel, SPC**

Felix Rüssel Consulting  
[felix.ruessel@agile-rescue.com](mailto:felix.ruessel@agile-rescue.com)

# About Felix Rüssel

Felix Rüssel is a certified SAFe Program Consultant and trainer

## Felix Rüssel, SPC

- ▶ SAFe SPC
- ▶ Certified Scrum Professional CSP
- ▶ Agile Project Manager
- ▶ Agile Program Manager
- ▶ Agile Consultant/Coach
- ▶ felix.ruessel@agile-rescue.com



## Services

- ▶ *Leading SAFe training*  
*SAFe Agilist (SA) certification*
- ▶ *SAFe ScrumXP training*  
*SAFe Practitioner (SP) certification*
- ▶ Agile Release Train Quickstarts
- ▶ Facilitating  
*Inspect & Adapt WS*  
*Release Planning Sessions*
- ▶ Coaching and mentoring Scrum Masters, Product Owners and System Teams

- **Angepasste  
„Standard SAFe Einführung“**
- **Grundlegendes Verständnis Agile /  
Scrum wird vorausgesetzt.**

# **Lean|Agile and Business Benefits**

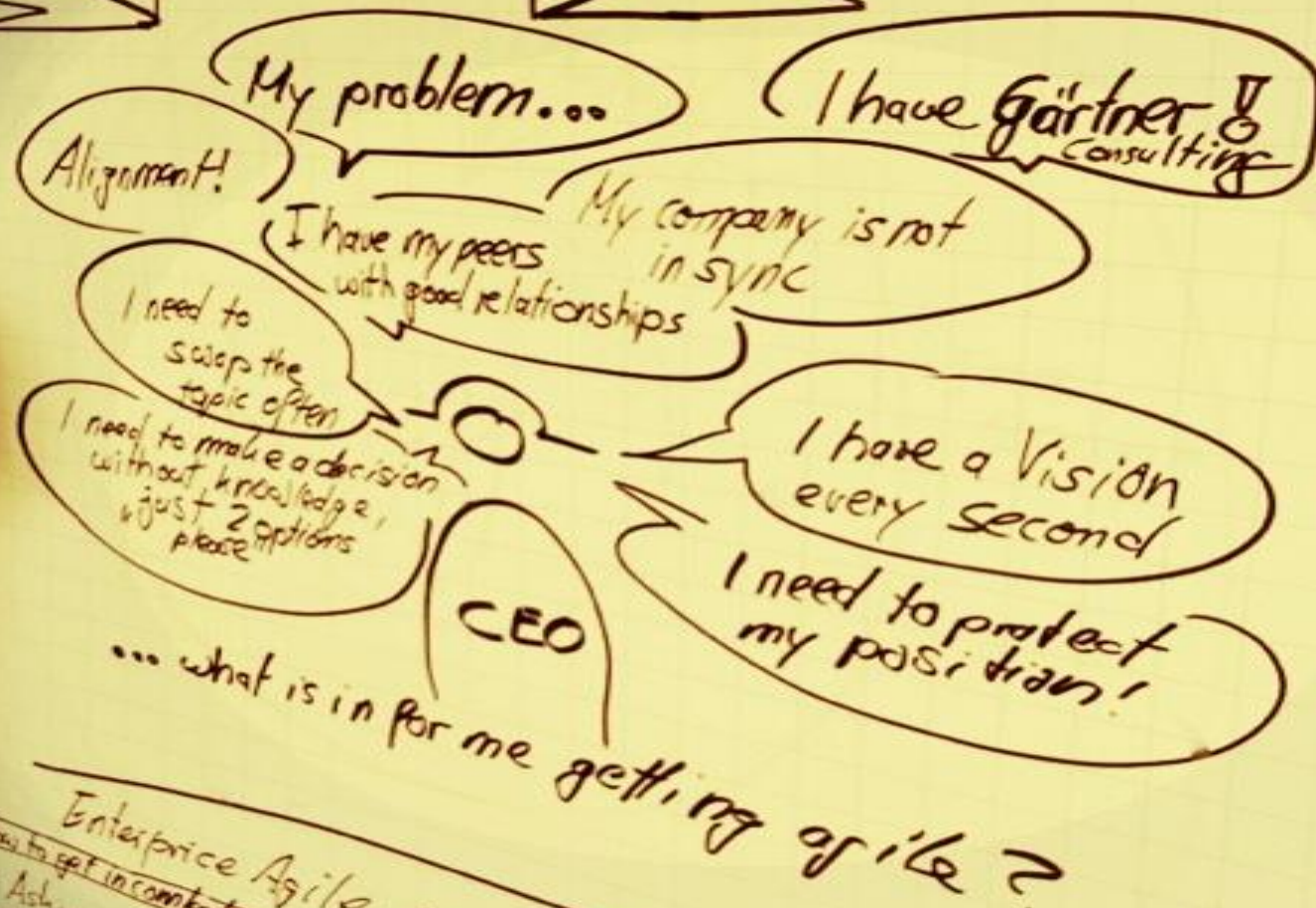
# Agile?!



Viele Gründe sprechen für eine agile Vorgehensweise ..



# Understanding CEO's



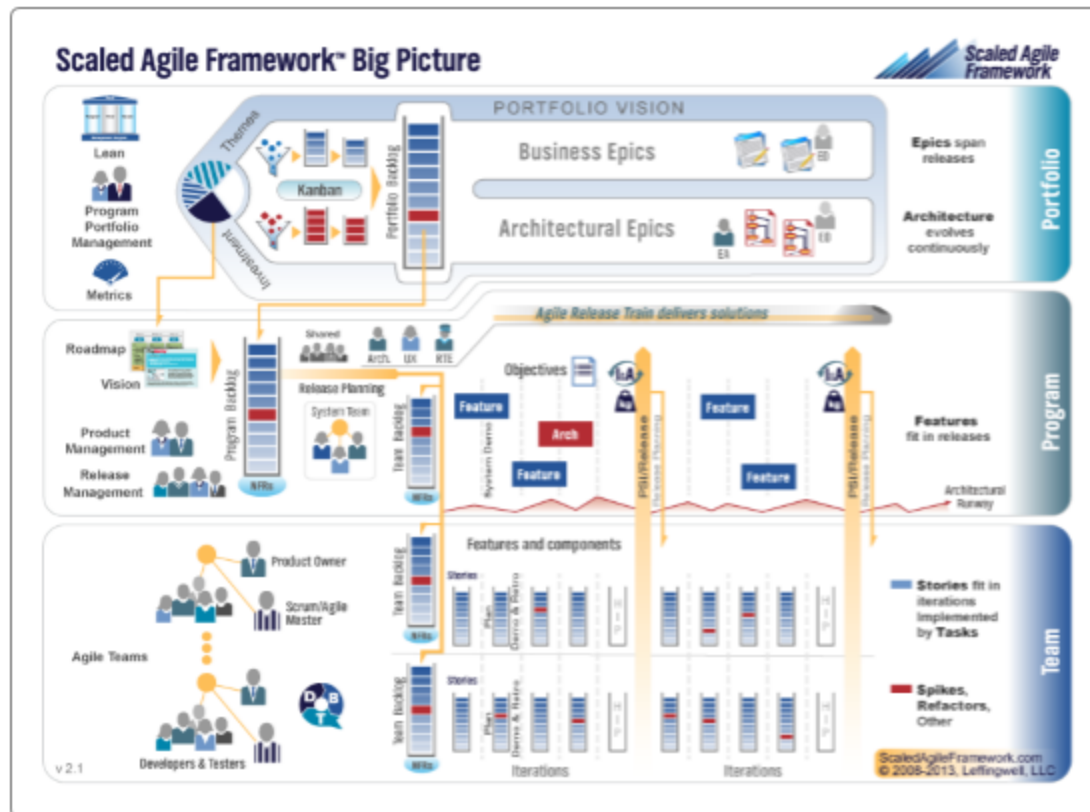
Verstehen wir „große Unternehmen“?

- (Sehr) große Vorhaben agil durchführen
  - 10, 20, 100 Teams?
  - Jeder PO ein kleiner CEO?
  - Fokus auf Team-Ebene reicht nicht aus, Konzepte müssen skaliert werden
- Große IT Vorhaben sind Multi-Team, Multi-System, Multi-Standort
  - Vgl. Agile Scaling Model (ASM)
- Governance in agilen Organisationseinheiten?
  - PMO, Funding, Enterprise-Architektur, UX, QS
  - Alignment vs Entropy
- Optimierung: Lokal oder Global?
  - Wie gesamte Wertschöpfungskette berücksichtigen?
- Zusammenspiel Agil <-> nicht-Agil?
  - Nicht immer gibt es eine strategische Change Alternative
  - Zusammenspiel statt Abgrenzung?

Herausforderungen denen wir uns stellen müssen ....

# The Scaled Agile Framework® (SAFe)

The Scaled Agile Framework is a proven, publicly-facing framework for applying Lean and Agile practices at enterprise scale



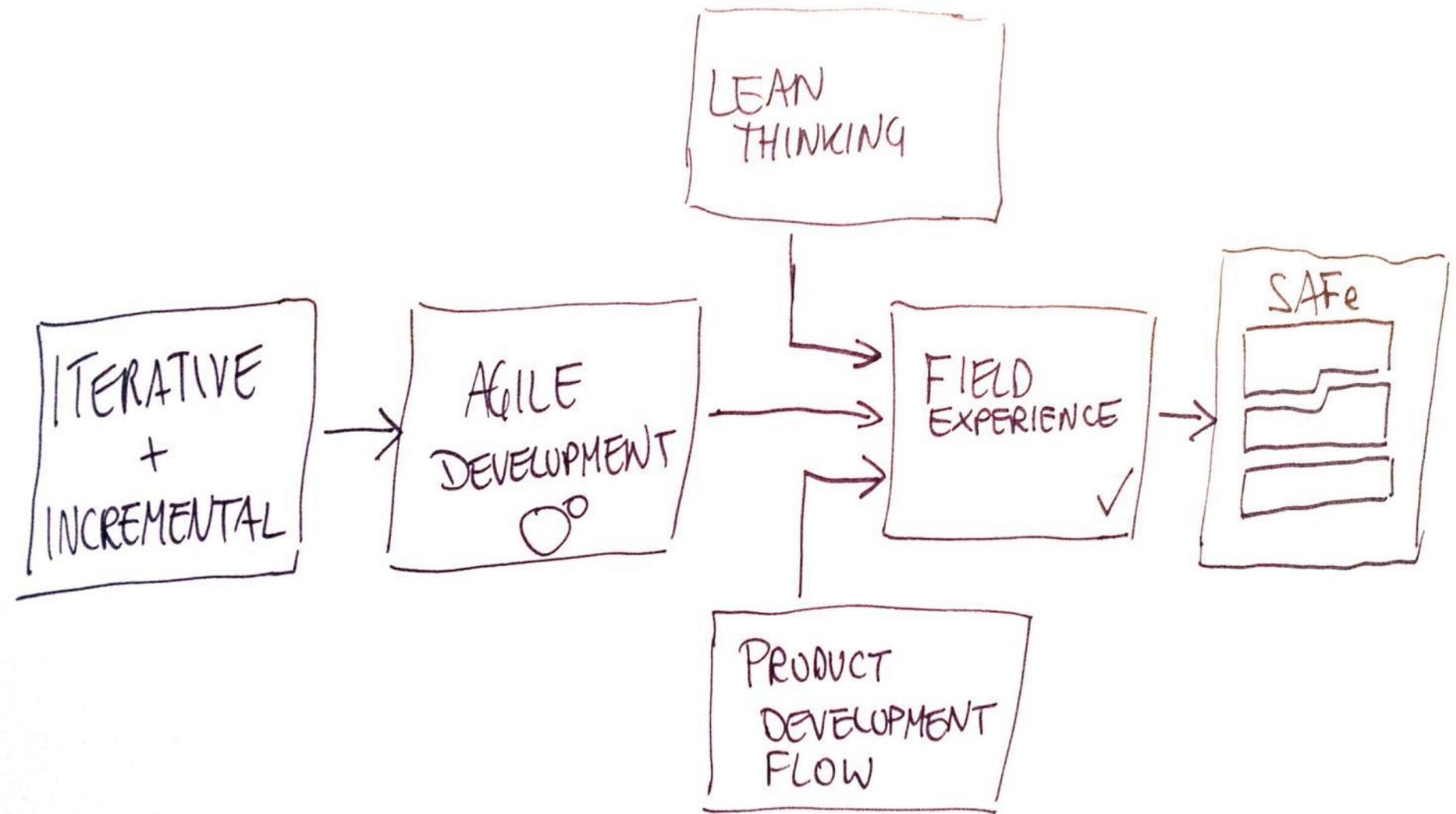
- ▶ Synchronizes alignment, collaboration and delivery
- ▶ Well defined in books and now on the web
- ▶ Scales successfully to large numbers of practitioners and teams

## Core values:

1. Code Quality
2. Program Execution
3. Alignment
4. Transparency

<http://ScaledAgileFramework.com>





Origins of the Scaled Agile Framework  
– note the explicitly stated **Field Experience**!

# Framework Creator: Dean Leffingwell

## Author



## Coach

- ▶ **Creator: Scaled Agile Framework**
- ▶ **Agile Enterprise Coach**  
To some of the world's largest enterprises
- ▶ **Agile Executive Mentor**  
BMC, John Deere
- ▶ **Chief Methodologist**  
Rally Software
- ▶ **Cofounder/Advisor**  
Ping Identity, Roving Planet, Silver Creek Systems, Rally Software



## Executive

- ▶ **Founder and CEO**  
ProQuo, Inc., Internet identity
- ▶ **Senior VP**  
Rational Software  
Responsible for Rational Unified Process (RUP) & Promulgation of UML
- ▶ **Founder/CEO**  
Requisite, Inc.  
Makers of RequisitePro
- ▶ **Founder/CEO**  
RELA, Inc.  
Colorado MEDtech



# Contributors

Associate  
Methodologist



Alex Yakyma

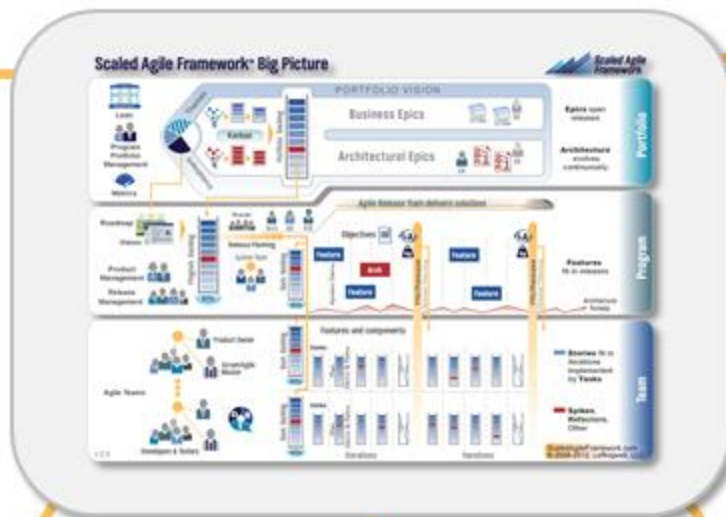
Principal  
Contributors



Drew Jemilo



Colin O'Neill



Acknowledgements



Enterprise  
Adopters



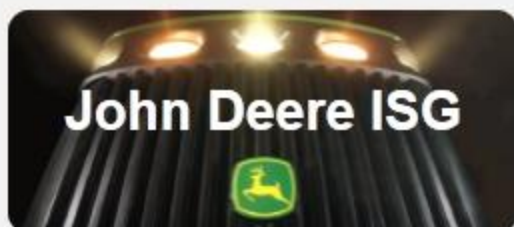
Community



Alan Shalloway



# Business Results



- ▶ Field Issue resolution time: down 42%
- ▶ Warranty Expense: down 50%
- ▶ Time to production: down 20%
- ▶ Time to market: 20% faster
- ▶ Employee engagement: Up 9.8%

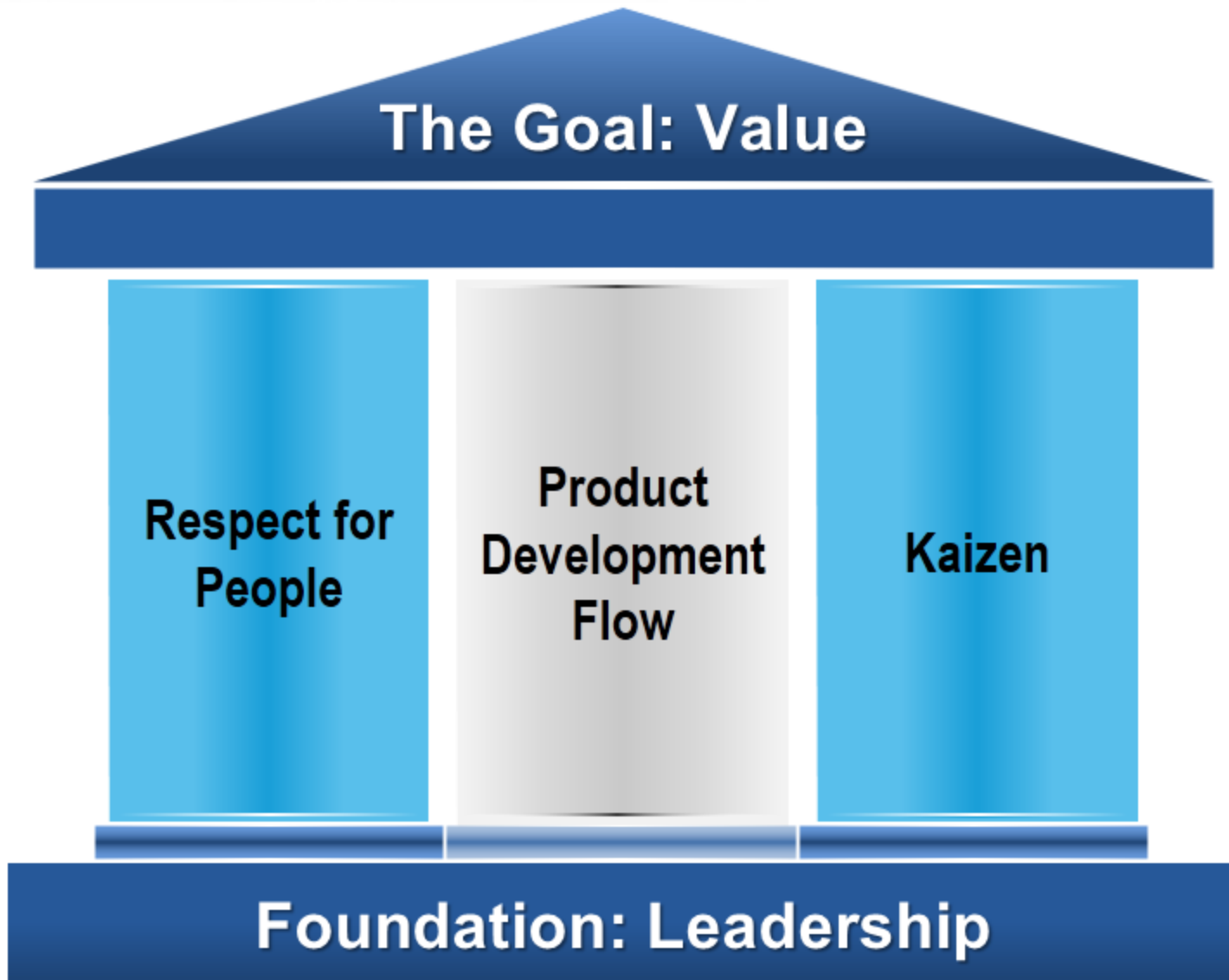
*Source: Chad Holdorf, John Deere, Intelligent Systems Group.  
Dallas, Texas Presentation, Dec 2011*



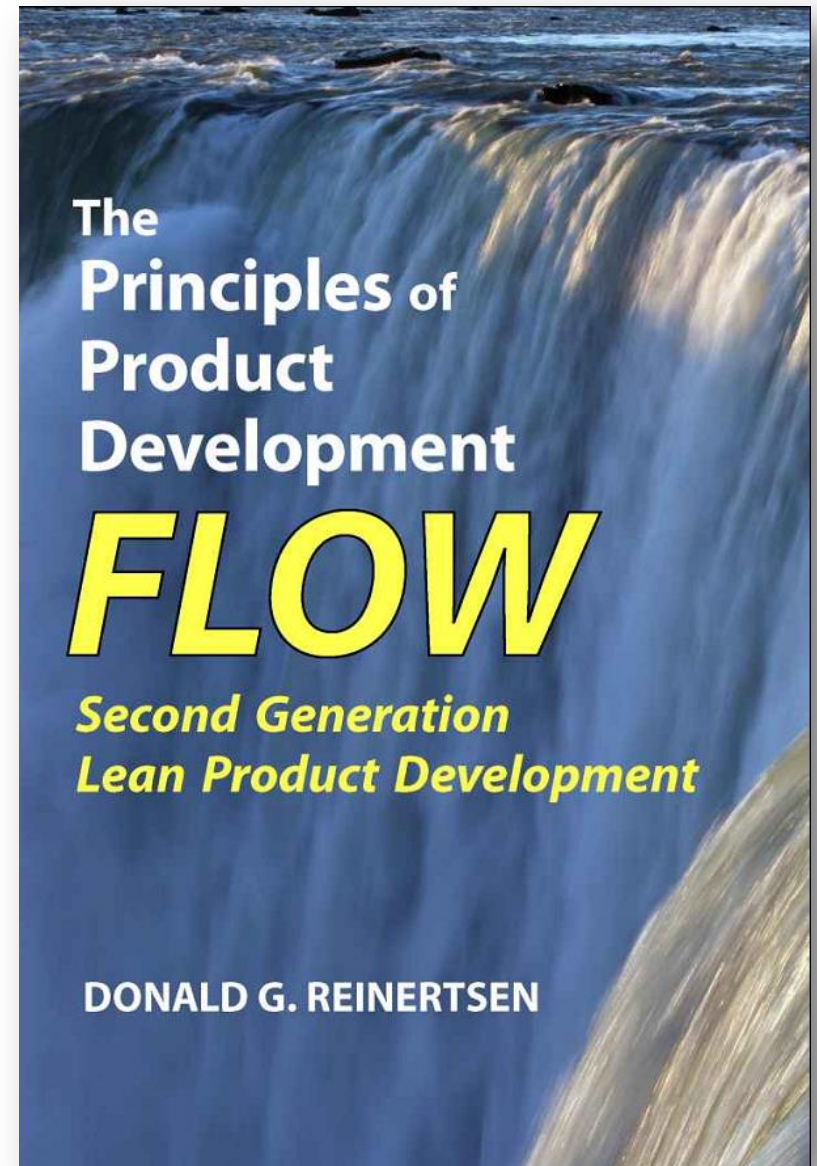
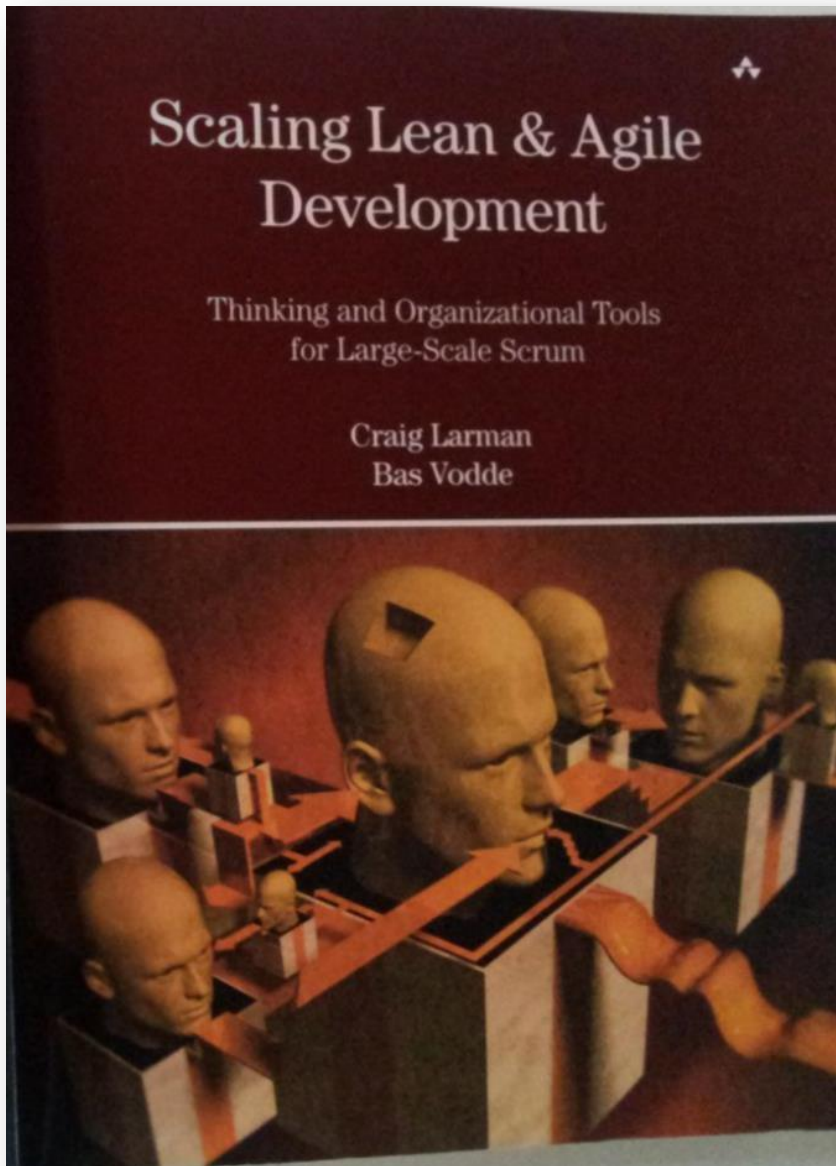
- ▶ More responsive to market changes and customer demands
- ▶ Development teams more engaged, empowered
- ▶ Productivity up 20-50%
- ▶ Significantly improved Product Management-Development teamwork
- ▶ Higher returns, reduced investments in unfinished or unshipped work

*Source: QSM Associates Press Release, Sep, 2007*

# Lean Thinking Provides the Tools We Need



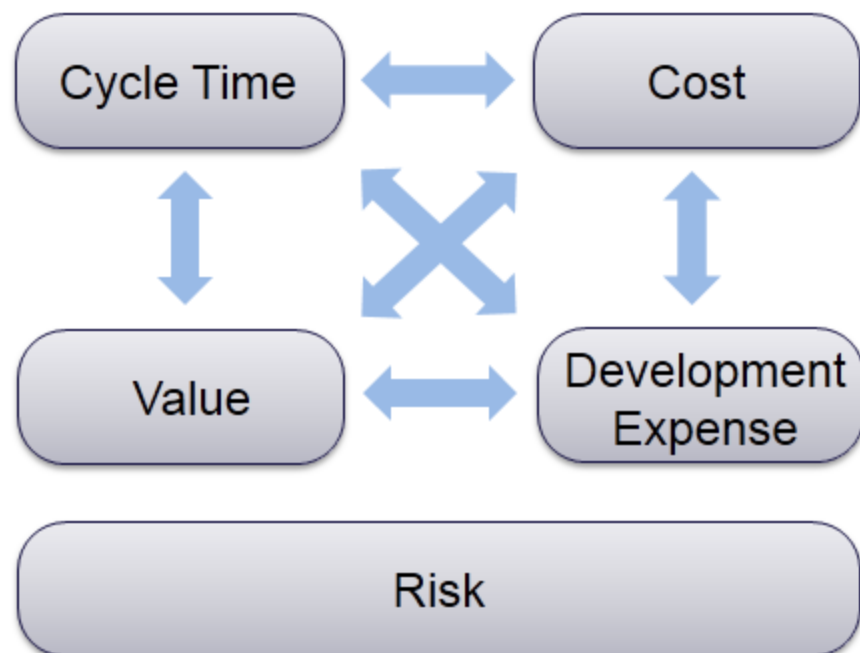




Quellen für das SAFe Lean Thinking House ...

# Take an Economic View

Base your decisions on economics



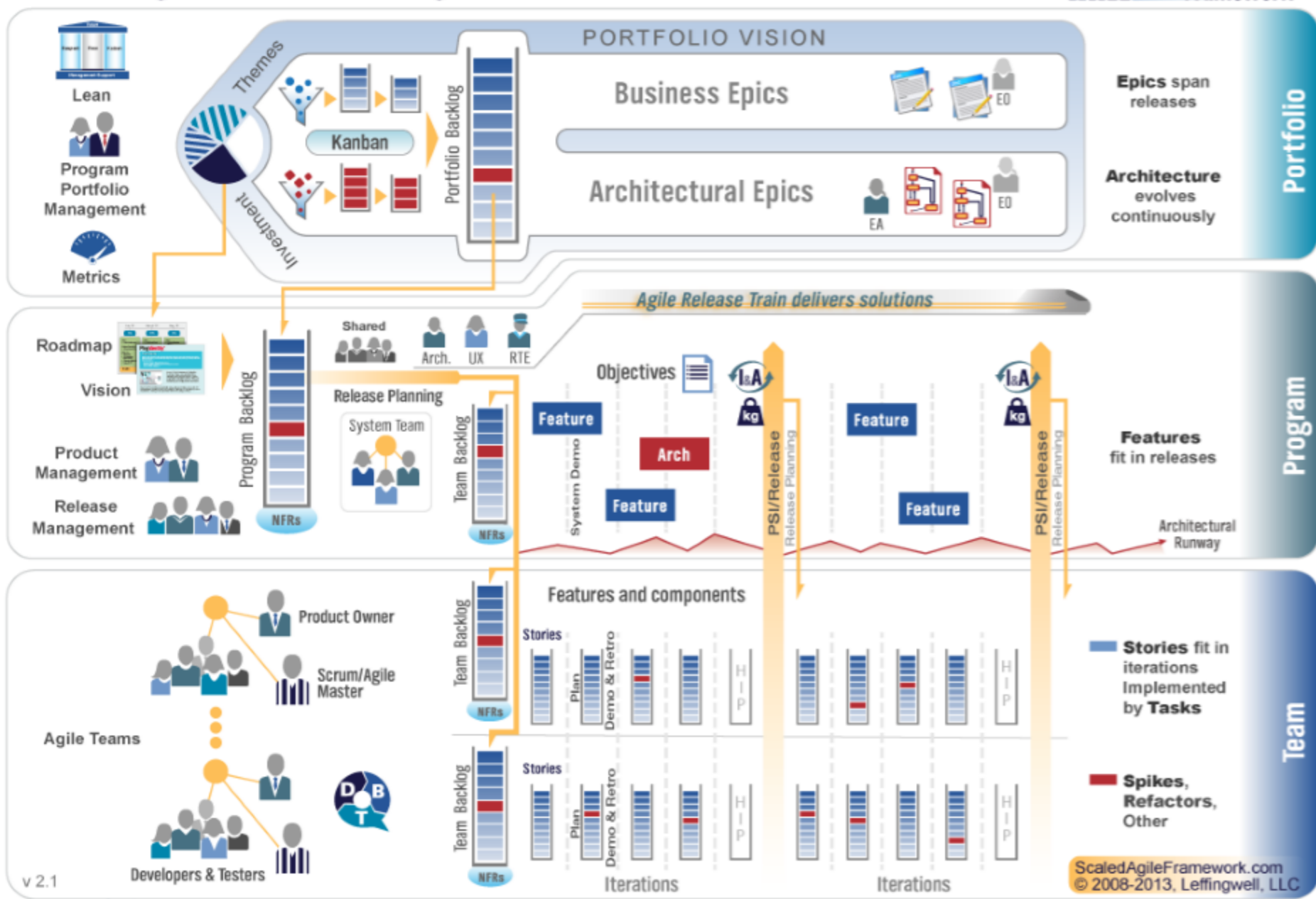
Decisions simultaneously affect multiple variables.  
Understanding these interdependencies and  
constraints is vital.

- ▶ Develop an economic framework for decision making
- ▶ Empower local decision making
- ▶ Do not consider money already spent
- ▶ Understand the full value chain
- ▶ Sequence jobs for maximum benefit

Adapted from: Reinertsen, Don. *Principles of Product Development Flow*

# **SAFe Core Values**

# Scaled Agile Framework™ Big Picture





# Agile Teams

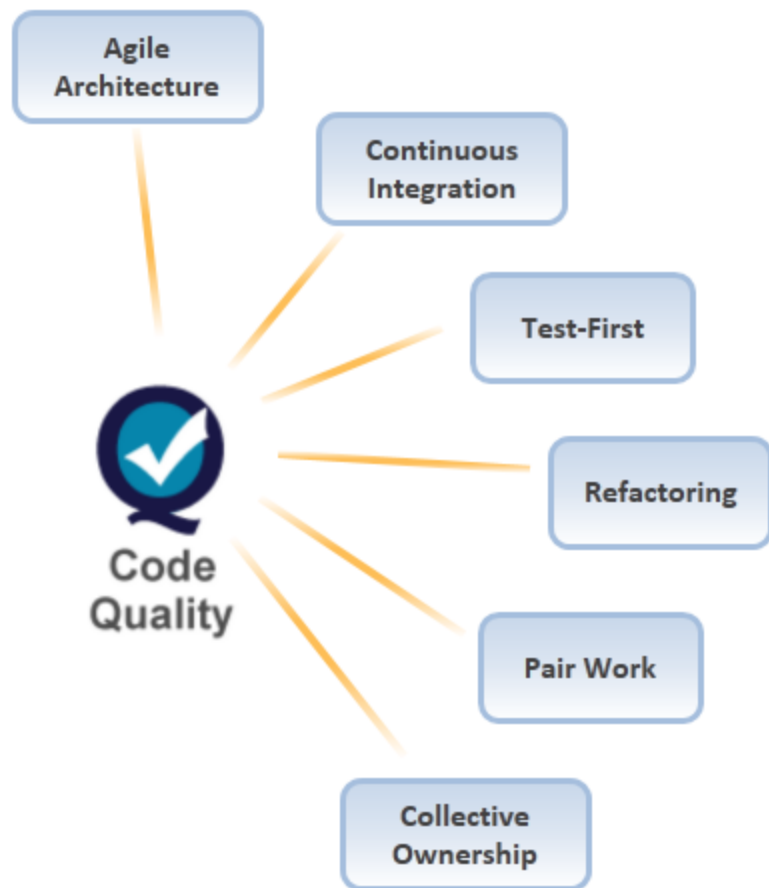
- ▶ Empowered, self-organizing, self-managing teams with developers, testers, and content authority
- ▶ Teams deliver valuable, fully-tested software increments every two weeks
- ▶ Teams apply Scrum project management practices and XP technical practices
- ▶ Teams operate under program vision, system, architecture and user experience guidance
- ▶ Value description via *User Stories*



v 2.1



You can't scale crappy code

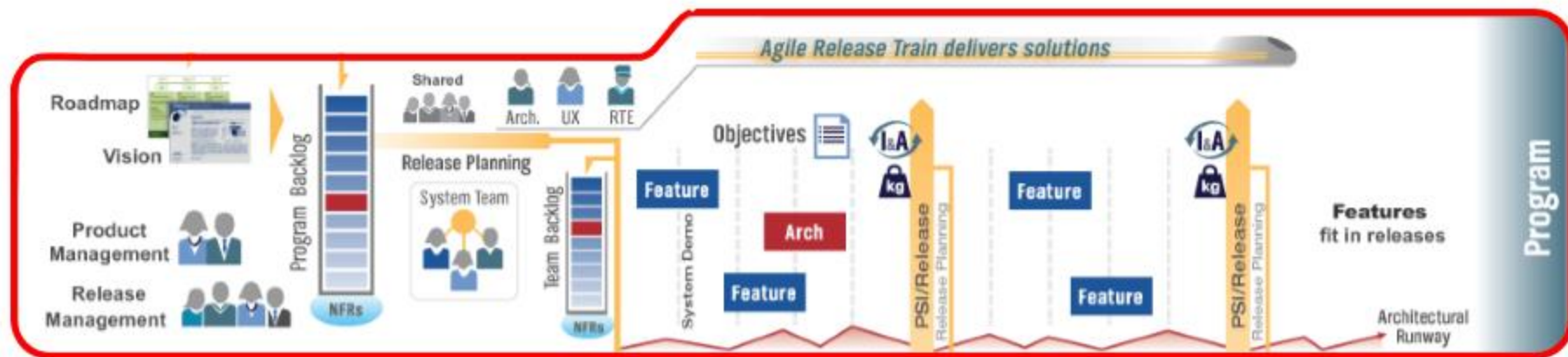


## Code Quality Provides:

- ▶ Higher quality products and services, customer satisfaction
- ▶ Predictability and integrity of software development
- ▶ Development scalability
- ▶ Higher development velocity, system performance and business agility
- ▶ Ability to innovate

# Scale to the Program Level

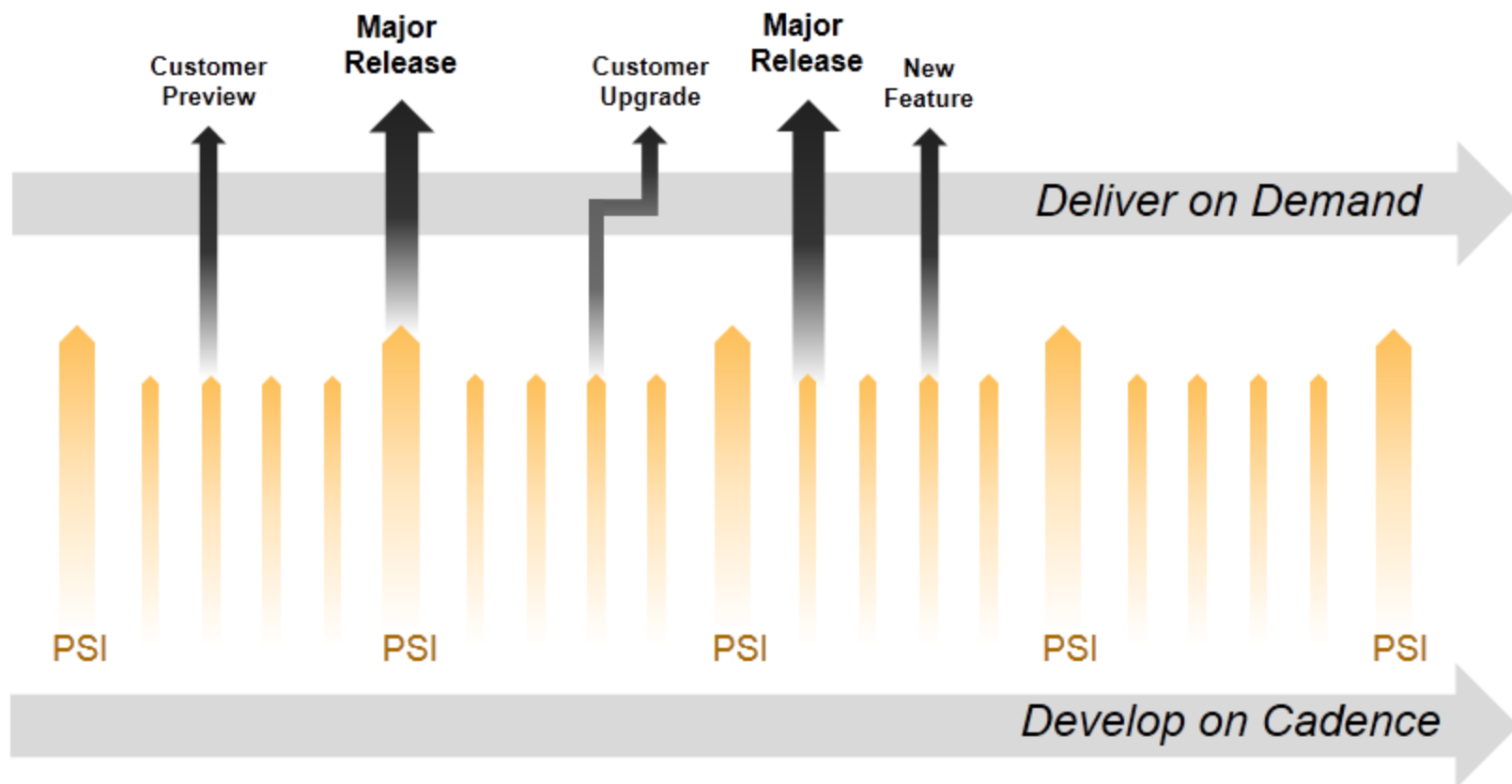
- ▶ Self-organizing, self-managing team-of-agile-teams committed to continuous value delivery
- ▶ Continuously aligned to a common mission around enterprise value streams
- ▶ Deliver fully tested, system-level solutions every 8-12 weeks.



- ▶ Common sprint lengths and normalized estimating
- ▶ Face-to-face planning cadence provides development collaboration, alignment, synchronization, and assessment
- ▶ Value description via *Features* and *Benefits*

# Develop on Cadence. Deliver on Demand.

Development occurs on a fixed cadence. The business decides when value is released.

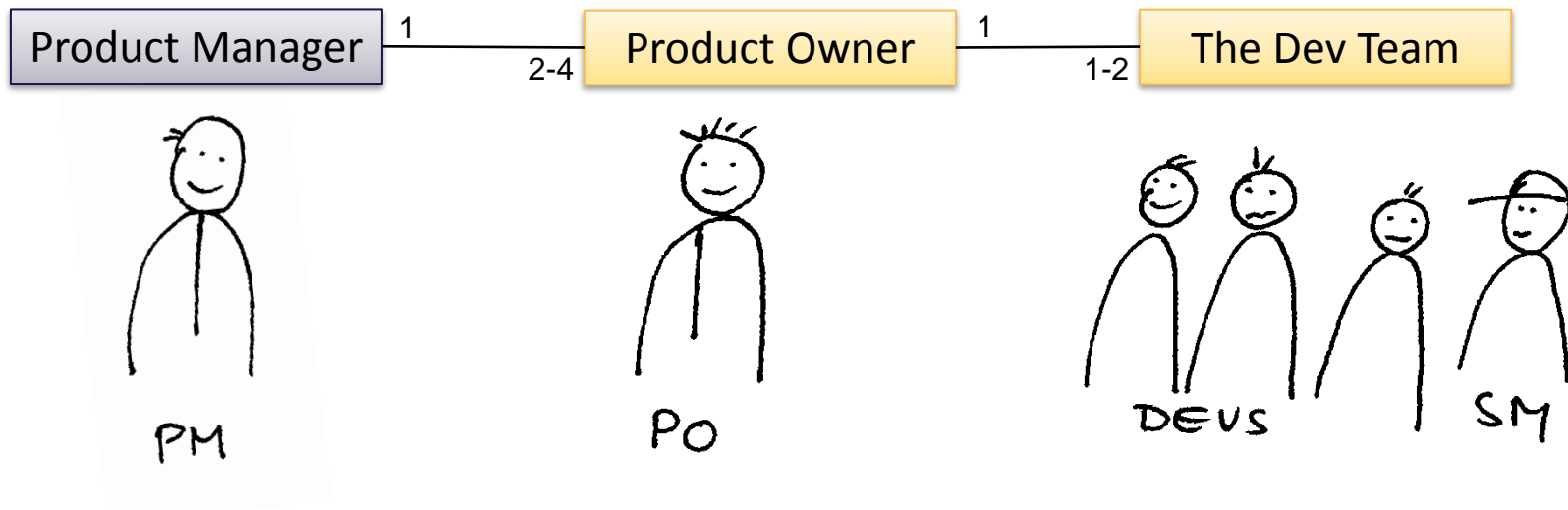


# Program Execution

Agile Release Trains – self-organizing teams of agile teams – reliably and frequently deliver enterprise value



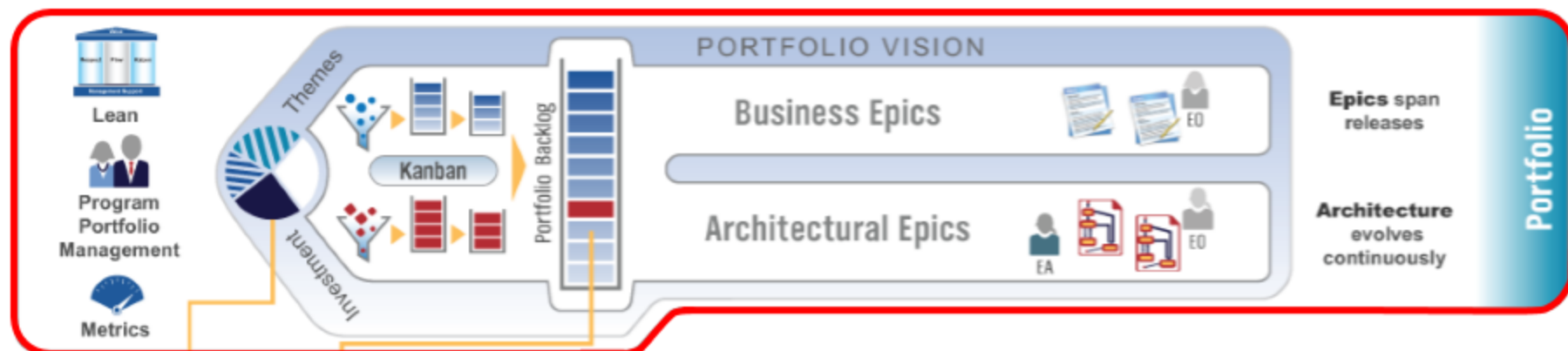
- ▶ Driven by Vision and Roadmap
- ▶ Lean, economic prioritization
- ▶ Frequent, quality deliveries
- ▶ Fast customer feedback
- ▶ Fixed, reliable cadence
- ▶ Regular Inspect and Adapt drives continuous improvement



Roles: PM – PO – Team



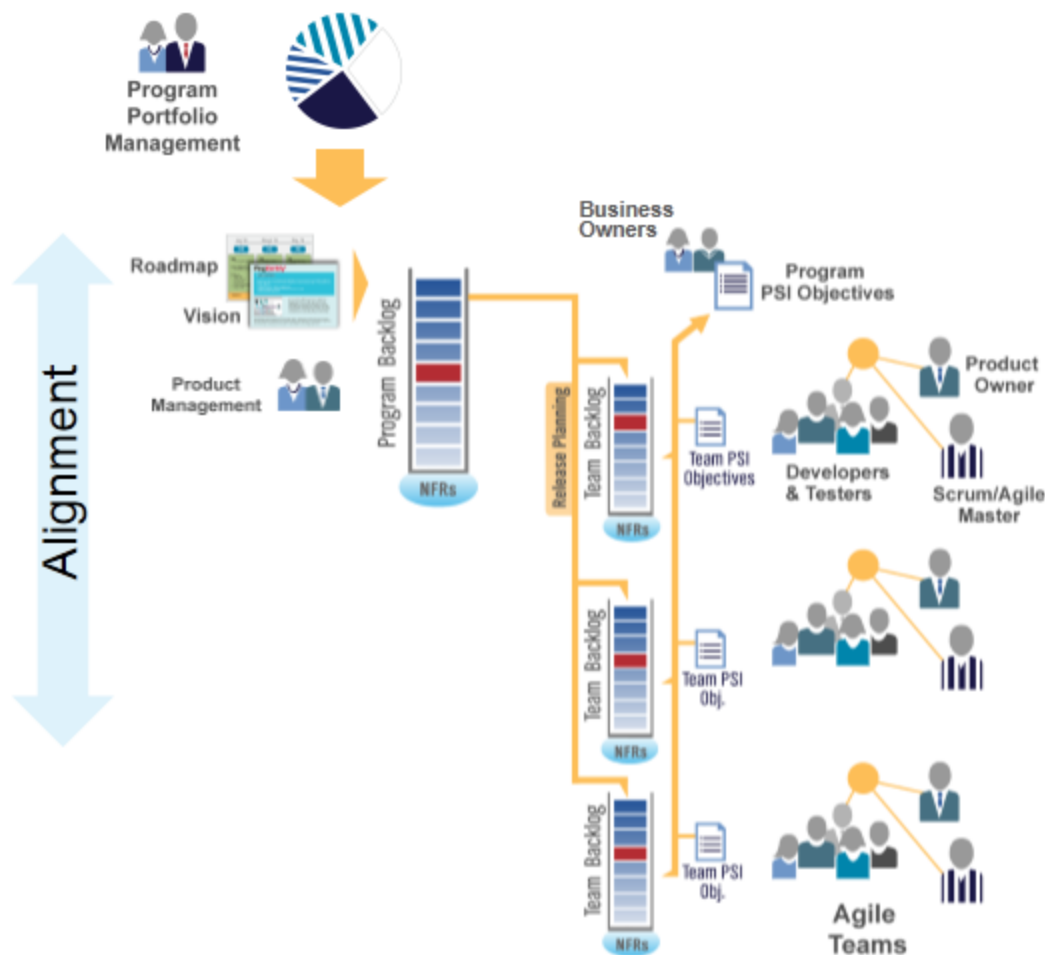
# Scale to the Portfolio



- ▶ Centralized strategy, decentralized execution
- ▶ Investment themes provide operating budgets for release trains
- ▶ Business and architectural epic kanban systems provide visibility and work-in-process limits for product development flow
- ▶ Enterprise architecture is a first class citizen
- ▶ Objective metrics support governance and kaizen
- ▶ Value description via *Business and Architectural Epics*

# Alignment

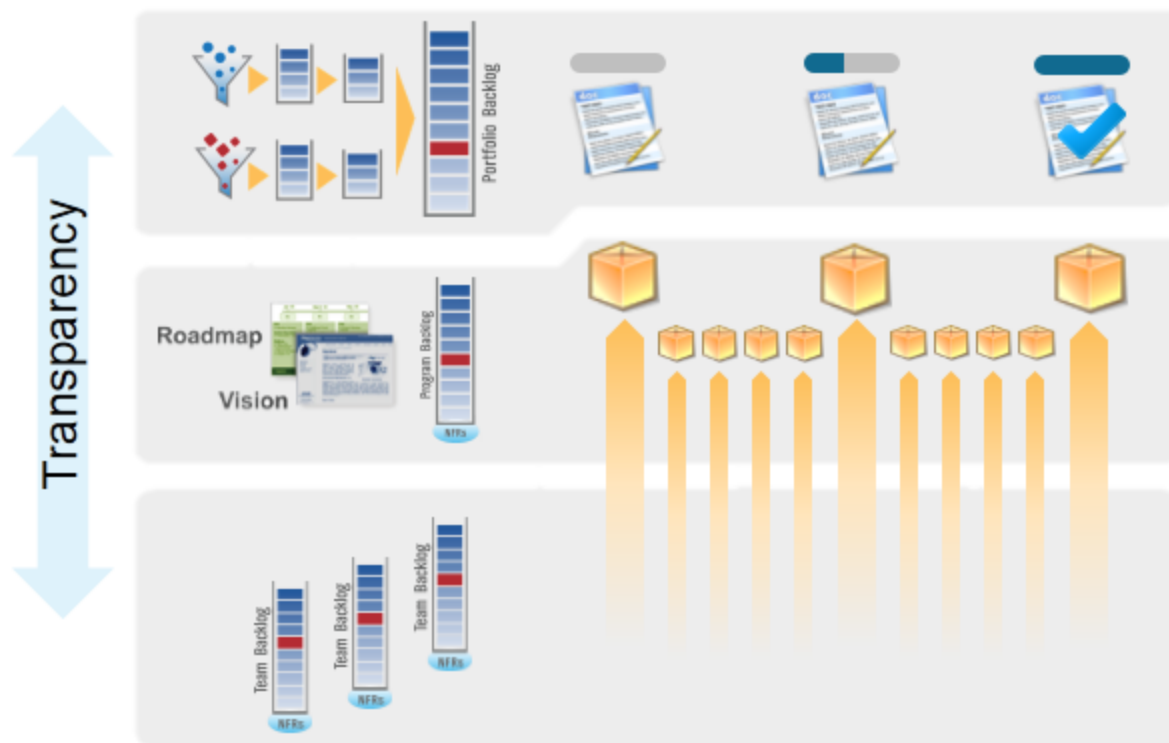
## Alignment from Portfolio to Program to Team



- ▶ Clear content authority
- ▶ Face-to-face planning
- ▶ Aligned Team, Program and Business Owner objectives
- ▶ Cross-team and cross-program coordination
- ▶ Architecture and UX guidance
- ▶ Match demand to throughput

# Transparency

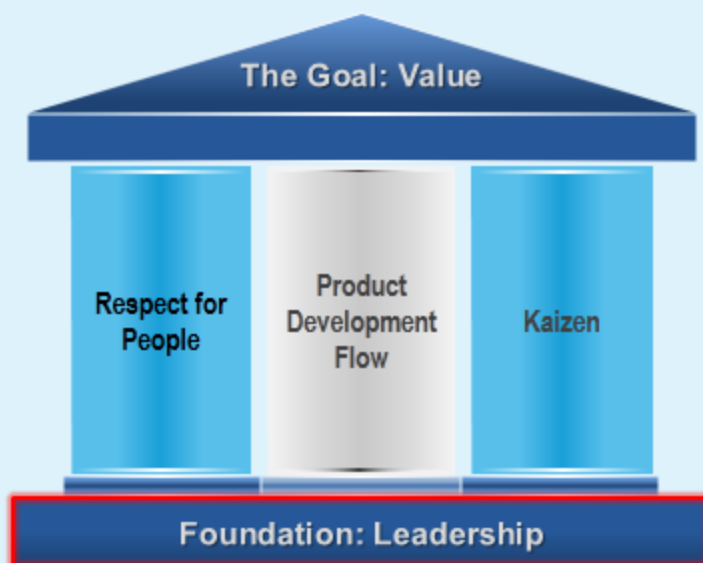
Transparency builds confidence, alignment and trust



- ▶ All backlogs and progress visible to all stakeholders
- ▶ Objective reporting based on working, tested, evaluated code
- ▶ Everyone understands backlog, capacity, velocity, WIP
- ▶ Management leads and fosters open environment

# Leadership

# Foundation: Leadership



## Lean Thinking Manager-Teachers

- ▶ Management is trained in lean thinking
- ▶ Bases decisions on this long term philosophy

## Leadership is the foundation

- ▶ Management understands and teaches lean and agile behaviors
- ▶ Management is trained in practices and tools of continuous improvement
- ▶ Management takes responsibility for Lean|Agile success
- ▶ Management teaches employees problem solving and corrective action
- ▶ Managers are expected to see with their own eyes
- ▶ Managers develop people. People develop solutions.





# RESOURCES

Browse the **Scaled Agile Framework**

[ScaledAgileFramework.com](https://ScaledAgileFramework.com)

Read **Agile Software Requirements:**  
*Lean Requirements Practices for  
Teams, Programs, and the Enterprise*

[DeanLeffingwell.com/book-agile-software-requirements/](https://DeanLeffingwell.com/book-agile-software-requirements/)

Get **Training, Certification and Courseware**  
from **Scaled Agile Academy**

[ScaledAgileAcademy.com](https://ScaledAgileAcademy.com)

Get help on **implementation strategy**,  
and customizable **Scaled Agile Process**  
and **Scaled Agile Framework**

[ScaledAgile.com](https://ScaledAgile.com)

Learn how to **launch Agile Release Trains**  
with the **Agile Release Train Quickstart**

[ScaledAgile.com/launch-agile-release-train](https://ScaledAgile.com/launch-agile-release-train)

Get **help from the experts** and the extensive  
service delivery partner community  
at **Scaled Agile Partners**

[ScaledAgilePartners.com](https://ScaledAgilePartners.com)

Join the **Scaled Agile Framework community**

[Community.ScaledAgileAcademy.com](https://Community.ScaledAgileAcademy.com)

- **Blog „Agile Rescue“**  
<http://www.agilerescue.de>
- **Kurze Einführung zum Scaled Agile Framework**  
<http://www.agilerescue.de/vorstellung-scaled-agile-framework-safe/>
- **Xing Gruppe „Scaled Agile Framework“**  
<https://www.xing.com/net/pri6fbecax/saf/>
- **G+ Community „SAFe DACH“**  
<https://plus.google.com/u/0/communities/102594827271924887702>



- Web: [www.agile-rescue.com](http://www.agile-rescue.com)
- Blog: [www.agilerescue.de](http://www.agilerescue.de)
- Twitter: @agilerescue
- Mail: [felix.ruessel@agile-rescue.com](mailto:felix.ruessel@agile-rescue.com)

Fragen? Fragen!